

COMPLAINT FORM

Date: _____

From,

Nature of Accounts and Branch, if applicable/maintained _____

Complaint in brief:

Signature of the Complainant.

Forwarded to Central Office on _____

Remarks _____

Date of Final Disposal

Signature of Branch Manager

Note:

1. The Complaint should be made to the branch manager concerned
2. A Copy of the complaint may be forwarded to Principal Nodal Officer - Shri. Srinivasa Rao N, Assistant General Manager, Operations Department, Central Office, No.20, Erode Road, Vadivel Nagar, L.N.S., Karur -639002 for redressal if the grievance is not resolved at the branch level.
3. The first point of redressal of complaints is the bank itself and the complainants may approach Banking Ombudsman only if the complaint is not resolved at the bank level within a month.